

## **FAQs**

**Q:** Where are the bathrooms?

**A:** Point them in the direction of the closest bathroom

**Q:** Where is registration?

**A:** Point them in the direction of registration

**Q:** If I already registered do I need to do anything?

**A:** Yes, you need to go to the Pre-Registered line and get your ticket scanned.

**Q:** Can I still register if I haven't already?

**A:** Yes, please go to the onsite registration line.

**Q:** Where is my session room?

**A:** Refer to the map in the program and point them in the right direction.

**Q:** Is there WiFi?

**A:** Yes, there is complimentary WiFi throughout the meeting space.

**Q:** Is lunch provided?

**A:** No, but the Lower Level Concession stand is open if you'd like to purchase some food.

**Q:** Are CEUs (continuing education units) available for this conference?

**A:** Yes, up to 3 hours are being offered. Please sign-in at the UCAP booth (in hallway at the bottom of the 255 stairs) to receive credit. At the end of the day you can pick up your certificate at the UCAP booth.

**Q:** Are sessions being recorded?

**A:** All sessions except two are being recorded and will be available on the UCAP website after the conference. The two sessions not being recorded are presentations by Kristen Jenson, *The Four Pillars of Pornography Prevention: A Proactive Plan for Protecting Kids* and Parker Hymas, *TEEN SESSION: Consider Before Consuming: Helping Teens Make Informed Decisions on Pornography*.

**Q:** Is there a place to get help putting filters on my mobile device?

**A:** Yes, people will be available to help answer questions, etc. all day in the lobby area of room 155.

**Q:** Where are the surveys located?

**A:** There is a paper version in the conference program and collection boxes outside rooms 155, 255, and 355. The QR code and link are listed on the paper form to the online version if you'd prefer to take it online.

**Q:** Where can I donate money to UCAP?

**A:** Donation boxes are outside rooms 155, 255, and 355. You can donate with a credit card at the UCAP booth.

**Q:** What if there is an emergency?

**A:** There is an emergency EMT onsite, however do not hesitate to call 911 should there be any type of emergency you are uncomfortable with. Also alert Laura Palmer 703-953-0087

If there are other questions you don't know the answer to please send the person to the UCAP booth or to speak with the Volunteer Coordinator at registration.